

FINANCIAL HARDSHIP APPLICATION

To Make An Application

Return the completed form and supporting documents (where available) by email to nsw@ccsgroup.com.au or post to Level 4, 10 Park Road Hurstville NSW 2220.

If you need help reach out and speak to one of our Customer Care Representatives who can assist you through the application process by calling 02 8568 6500.

Customer

Surname:	Name:
Address:	
Date of Birth:	Occupation:
Home Telephone:	Email:
Employer:	
Employer Address:	
Case Number:	

Reason For Financial Difficulty

<input type="radio"/> Changes in Income	<input type="radio"/> Changes in Expenditure	<input type="radio"/> Changes in Employment
<input type="radio"/> Significant Life Event	<input type="radio"/> Injury	<input type="radio"/> Emergency Event

How long have you been suffering financial hardship?

When do you believe your financial position will change and why?

Weekly Income

Primary Income: \$	Child Maintenance: \$
Government Benefits: \$	Overtime: \$
Total Weekly Income: \$	

Current Liabilities Weekly

Loan 1:	Balance: \$	Repayment: \$
Loan 2:	Balance: \$	Repayment: \$
Loan 3:	Balance: \$	Repayment: \$
Credit Card 1:	Balance: \$	Repayment: \$
Credit Card 2:	Balance: \$	Repayment: \$
Credit Card 3:	Balance: \$	Repayment: \$
Other Debit 1:	Balance: \$	Repayment: \$
Other Debit 2:	Balance: \$	Repayment: \$
Total Weekly Liabilities: \$		

Living Expenses

Rent/Mortgage: \$	Council Rates: \$	Water Bill: \$
Food: \$	Clothing: \$	Medical Expenses: \$
Gas: \$	School: \$	Electricity: \$
Car Repairs:	Travel: \$	Insurance: \$
Telephone:	Entertainment: \$	Pets: \$
Other:	Other: \$	Other: \$
Total Weekly Living Expenses: \$		
Total Weekly Liabilities & Total Weekly Expenses: \$		

In completing this form, you consent to CCSG collecting your personal information so that we can perform our business activities and functions and provide best possible quality of customer service. If you do not provide us with your personal information we may not be able to provide our products or services, either to the same standard or at all. Please refer to our Privacy policy for more information available on our website www.ccsigroup.com.au.

It's important if your financial situation changes you talk to someone to get help. Our staff are available Monday to Thursday from 8:00am to 8:00pm (AEST) and Fridays 8:30 to 5:30pm (AEST) by calling us on 02 8568 6500. Alternatively, you may also find the following independent resources helpful: